

Principles for **QUALITY**

We aim for customer satisfaction

Our customers expect us to fulfill their expectations.
We achieve true customer satisfaction if we are better than they expect.

Everyone is responsible

Quality is not produced in a quality department. Each person has the responsibility for the tasks done and vouches for the highest quality of the work completed.
Environmental protection and the careful use of resources is successful because everyone makes a contribution in the place they work.

Trust, competence, and motivation are our corporate principles

We respect the work and dedication of our colleagues and strive to be even better in our job through continuous training.

Let's make improvements

In everything we do, we strive to do the better thing. In our products, their safety and value, in our tasks, in our relationships to other people, and our interaction with the environment.

We can't afford low quality

High quality is essential! Quality and price should be well balanced. We aim for punctuality, economy, and error prevention.



Dr. Friedrich Santner